



Airband and your community Acton Burnell Parish Council

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Agenda

- **Airband: First choice for true ultrafast rural broadband**
- **Project overview**
- **Acton Burnell Parish**
- **Fibre to the premise (FTTP)**
- **Broadband packages**
- **Register your interest**
- **Installation**
- **FAQ**

Airband

Founded in 2009, Airband is an independent internet service provider (ISP) bringing high speed broadband to homes, business and industry in rural and hard-to-reach areas.

We are proud to work with the Department for Digital, Culture, Media & Sport, BDUK, local authorities and communities to build high availability infrastructure that residents, businesses and other ISPs can access to help overcome the UK's digital divide.

Trusted by governments, industry partners and communities to bring the fastest, most reliable broadband service to rural communities, industrial parks and outdoor sites.



Project Overview

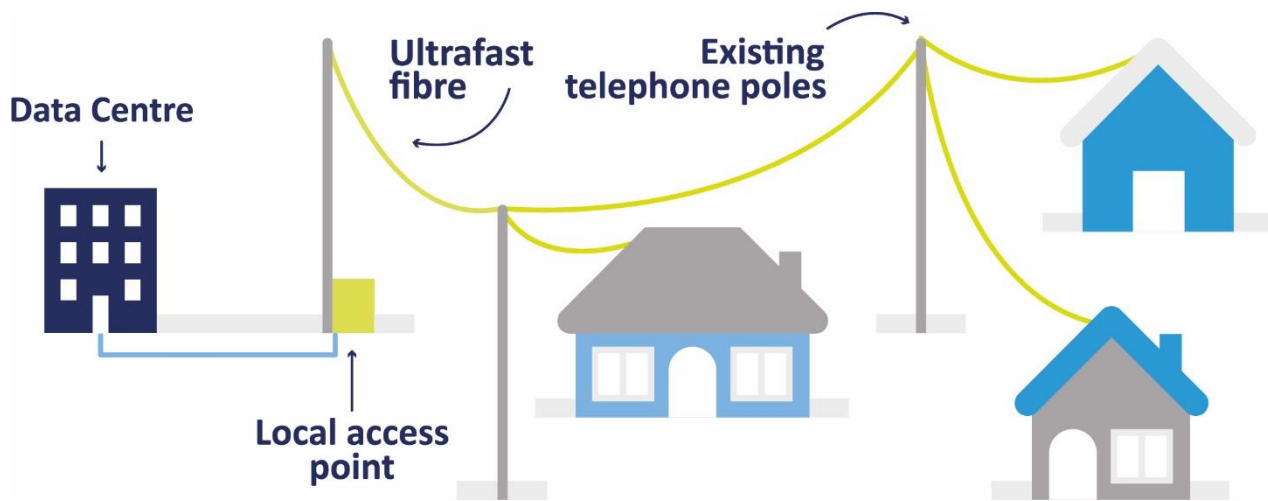
- You may have heard that Airband, in partnership with **Connecting Shropshire** has been commissioned to build a brand new, ultrafast FTTP (Fibre To The Premises) broadband network to transform connectivity in your area.
- Over the coming weeks and months we will be working in rural areas across the county, including weekend work, but rest assured that **disruption will be kept to an absolute minimum.**
- Work may involve accessing existing underground ducts and telegraph poles.
- You may also see some new telegraph poles being erected at various locations. For the most part, these new poles will be situated along roads away from residential areas.
- We are working closely with the local authorities to **plan and implement the network build.**

Acton Burnell Plan

SF027

- Build started in Quarter 1, 2021
- Completion due Quarter 3, 2021
- 6 Premises earmarked within the contract
- Build dates are estimated, timings may change

Fibre to the Premise (FTTP)



What does FTTP stand for?

FTTP stands for Fibre To The Premises. At Airband we provide this service across our network, bringing ultrafast speeds of up to 1Gbps to our customers in more rural areas. There's no line rental or phone line required, so the price you see is the price you get.

What is Fibre To The Premises (FTTP)?

Fibre To The Premises (FTTP) replaces old copper broadband lines; fibre optic cables are run from your local exchange direct to your premises.

Fibre broadband that's faster and more reliable

Because the fibre cable comes right into the building, there is less 'contention' which gives you a faster and more reliable broadband experience.

Broadband Packages

FIBRE UNLIMITED		FIBRE UNLIMITED+	
40Mbps⁺ Download Speed	10Mbps⁺ Upload Speed	100Mbps⁺ Download Speed	25Mbps⁺ Upload Speed
Unlimited Allowance	£99[^] Installation	Unlimited Allowance	£99[^] Installation
18-month Contract Length		18-month Contract Length	
RRP £38/MONTH Offer £29.99*/MONTH		RRP £47/MONTH Offer £39.99*/MONTH	

Business Packages and enhanced SLA's available

Register Your Interest

HOW TO GET ULTRAFAST Fibre Broadband



1

REGISTER INTEREST

Visit www.airband.co.uk
and enter your
postcode in the handy
coverage checker.



2

KEEP IN TOUCH

While the network is being
built, **we'll keep you updated
regularly** via email to let you
know how the project
is going and when we expect
to start taking orders and
installing customers.



3

GET ONLINE

You'll get a **FREE** survey to triple check
there are no issues with you getting
a connection, then an Airband engineer
will connect a fibre optic cable from
the nearest telegraph pole or
underground duct to your property, then
connect to your router. **Hey presto –
ultrafast fibre broadband!**

Installation



Twist Port



Fibre Router

FAQ

What is the installation cost?

A standard installation is £99 subject to survey

How will you get to my premise?

To minimise disruption wherever possible we will use existing ducts and telegraph poles to bring the fibre underground or overhead, however some premises may require additional infrastructure.

I am in a contract can I wait to sign up?

A range of options are also available for people wishing to switch contract. Please contact us to find out more

Can I upgrade my service speeds?

We can offer upgrade packages for extra speeds during the life of your contract.

What support services do you offer?

Our helpdesk operates 24 hours a day, 7 days a week. All residential packages come with a free standard 5-day Service Level Agreement (SLA). Enhanced SLA's and business services are available.